

EXPOSIÇÃO BIBLIOGRÁFICA

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Horário de abertura ao público:
2ª a 6ª feira - 9h30 às 17h30

8º CONGRESSO NACIONAL
DA ADMINISTRAÇÃO PÚBLICA
Desafios e Soluções



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APRESENTAÇÃO

No âmbito do **8.º Congresso Nacional da Administração Pública: desafios e soluções** vem o Centro de Documentação do INA divulgar uma mostra de bibliografia recente do seu acervo, que constitui um importante apoio documental a todos os que queiram aprofundar as matérias apresentadas nas diversas sessões.

A exposição conta com 72 títulos selecionados em função do ano de edição e das seguintes temáticas: **Reforma e Modernização na Administração Pública, Regulação, Ética e Transparência, Combate à Corrupção, Accountability, Serviços Partilhados, Co-produção de Serviços Públicos e Avaliação de Desempenho.**

Todas as monografias impressas e eletrónicas desta exposição poderão ser consultadas ou emprestadas nas instalações do Centro de Documentação, em Oeiras, no dia a seguir ao Congresso.



1. **ACCENTURE**
Driving high performance in government [Documento electrónico] : maximizing the value of public-sector shared services / Accenture. - Ficheiro electrónico de textual (1,21 MB). - [S.l.] : Accenture, 2005. - 40 p : il. - (The Government Executive Series)
URL: <http://www.accenture.com>
Cota: E27 INA
2. **APAZA, Carmen**
Integrity and accountability in government : homeland security and the inspector general / Carmen R. Apaza. - Surrey : Ashgate, 2011. - XVI, 163 p. : il., quadros e gráficos ; 24 cm. - (Homeland Security Series). Referências bibliográficas p. 139-157. ISBN 978-1-4094-1219-9.
Cota: 22995 INA
3. **AUTONOMY AND REGULATION**
Autonomy and regulation : coping with agencies in the modern state / edited by Tom Christensen and Per Laegreid. - 1st ed. - Cheltenham : Edward Elgar, 2006. - VII, 394 p. ; 24 cm. - (Comparative Studies of Organizations in the Public Sector). ISBN 1-84542-859-5.
Cota: 21068 INA
4. **BETTER REGULATION**
Better regulation / edited by Stephen Weatherill. - Portland : Hart Publishing, 2007. - XXIII, 437 p. : il., quadros e figuras ; 24 cm. - (Studies of the Oxford Institute of European and Comparative Law). ISBN 978-1-84113-715-5.
Cota: 22209 INA
5. **BILHIM, João Abreu de Faria**
Gestão estratégica de recursos humanos / João Abreu de Faria Bilhim. - 4ª ed. - Lisboa : ISCSP, 2009. - 342 p. ; 24 cm. Inclui bibliografia p.323-342. ISBN 978-989-646-023-5.
Cota: 22577 INA
6. **BOESENHOFER, Manuela**
International anti-corruption instruments : their importance for economic, social and political stability - with a special focus on the anti-corruption policy of the European Union / Manuela Boesenhofer. - 1st ed. - Saarbrücken : VDM Verlag Dr. Muller, 2008. - 199 p. : il., quadros e figuras ; 22 cm. Inclui bibliografia p. 191-199. ISBN 978-3-639-11120-0.
Cota: 22198 INA



7. **BOSSAERT, Danielle**
Main challenges in the field of ethics and integrity in the EU member states / Danielle Bossaert, Christoph Demmke. - 1ª ed. - Maastricht : European Institute of Public Administration, 2005. - XIV, 270 p. ; 24 cm. ISBN 90-6779-196-2 .
Cota: 19314 INA

8. **BOYLE, David**
The challenge of co-production [Documento electrónico] : how equal partnerships between professionals and the public are crucial to improving public services / David Boyle and Michael Harris. - Ficheiro electrónico textual (342 KB). - United Kingdom : NESTA, 2009. - 28 p. ISBN 978-1-84875-069-2
URL: <http://www.nesta.org.uk>
Cota: E776 INA

9. **BOYLE, David**
Public services inside out [Documento electrónico] : putting co-production into practice / David Boyle, Julia Slay, Lucie Stephens. - Ficheiro electrónico textual (382 KB). - United Kingdom : NESTA, 2010. - 36 p.
ISBN 978-1-84875-086-9
URL: <http://www.nesta.org.uk>
Cota: E777 INA

10. **CALLAHAN, Kathe**
Elements of effective governance : measurement, accountability and participation / Kathe Callahan. - 1st ed. - Boca Raton : Taylor and Francis, 2007. - XXIII, 360 p. : il., quadros ; 24 cm. - (Public Administration and Public Policy ; 126). ISBN 0-8493-7096-5.
Cota: 21487

11. **CONTRACTS, PERFORMANCE MEASUREMENT AND ACCOUNTABILITY IN THE PUBLIC SECTOR**
Contracts, performance measurement and accountability in the public sector / ed. Gavin Drewry, Carsten Greve and Thierry Tanquerel ; Jacqui Wilkinson... [et al.]. - 1ª ed. - Amsterdam : International Institute of Administrative Sciences, 2005. - 185 p. ; 25 cm. - (Monographs ; 25). ISBN 1 58603 496 0.
Cota: 20004 INA

12. **CORDOVA-NOVION, Cesar**
Strengthening the institutional setting for regulatory reform [Documento electrónico] : the experience from OECD countries / Cesar Cordova-Novion, Stéphane Jacobzone. - Ficheiro electrónico textual (855 KB). - Paris : OECD, 2011. - 82 p. : quadros e gráficos. - (OECD Working Papers on Public Governance ; 19).
URL: <http://www.oecd-ilibrary.org>
Cota: E986 INA
13. **CORPORATE ACCOUNTABILITY AND SUSTAINABLE DEVELOPMENT**
Corporate accountability and sustainable development / edited by Peter Utting and Jennifer Clapp. - 1st ed. - New Delhi : Oxford University Press, 2008. - 259 p. ; 23 cm. ISBN 978-0-19-569734-6 .
Cota: 22846 INA
14. **CORPORATE ETHICS AND CORPORATE GOVERNANCE**
Corporate ethics and corporate governance / edits. Walther Ch. Zimmerli, Klaus Richter, Markus Holzinger. - 1st ed. - Berlin : Springer-Verlag, 2007. - VII, 332 p. : il., quadros e figuras ; 24 cm. ISBN 978-3-540-70817-9.
Cota: 22110 INA
15. **CORPORATE SOCIAL RESPONSABILITY IN EUROPE**
Corporate social responsibility in Europe : rhetoric and realities / edited by Regine Barth, Franziska Wolff. - 1st ed. - Cheltenham : Edward Elgar, 2009. - XVI, 358 p. : il., quadros e figuras ; 24 cm. Inclui referências bibliográficas p. 312- 333. ISBN 978-1-84720-764-7 .
Cota: 22214 INA
16. **DELOITTE**
Handbook de serviços partilhados : um guia prático para a implementação de serviços partilhados / Deloitte . - 1ª ed. - Lisboa : Deloitte, 2004. - 99 p. : il., quadros e figuras ; 30 cm.
Cota: 19826 INA
17. **DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT**
Rethinking service delivery [Documento electrónico] : Shared service and public/public partnerships / Department for Communities and Local Government. - Ficheiro electrónico textual (906 KB). - West Yorkshire : DCLG , 2006. - 171 p. : il., quadros e figures. ISBN 978-1-85112837-2.
URL: <http://www.communities.gov.uk>
Cota: E1075 INA

18. **DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT**
Structures for collaboration and shared services [Documento electrónico] : technical notes / Department for Communities and Local Government. - Ficheiro electrónico textual (1,04 MB). - West Yorkshire : DCLG, 2006. - 117 p. : il., quadros e figuras. ISBN 978-1-85112939-6
URL: www.communities.gov.uk
Cota: E1077 INA
19. **ETHICS AND INTEGRITY OF GOVERNANCE**
Ethics and integrity of governance : perspectives across frontiers / edited by Leo W.J.C. Huberts, Jeroen Maesschalck, Carole L. Jurkiewicz. - 1st ed. - Cheltenham : Edward Elgar, 2008. - XVII, 275 p. : il., quadros e figuras ; 24 cm. - (New horizons in public policy). ISBN 978-1-84542-854-9 .
Cota: 21530 INA
20. **ETHICS IN PUBLIC MANAGEMENT**
Ethics in public management / ed. H. George Frederickson, Richard K. Ghere. - Armonk ; London : M. E. Sharpe, 2005. - VIII, 390 p. ; 23 cm. ISBN 978-0-7656-1461-8.
Cota: 22727 INA
21. **FIGHTING CORRUPTION IN DEVELOPING COUNTRIES**
Fighting corruption in developing countries : strategies and analysis / edited by Bertram I. Spector. - 1st ed. - Bloomfield : Kumarian Press, 2005. - XX, 300 p. : il., quadros e figuras ; 23 cm. Inclui bibliografia p. 255-281. ISBN 1-565492021.
Cota: 22200 INA
22. **FINDING THE MONEY**
Finding the money : public accountability and service efficiency throught fiscal transparency / ed. Gábor Péteri. - 1st ed. - Budapest : Local Government and Public Service Reform Institute, Open Society Institute, 2008. - XV, 236 p. : il., quadros e figuras ; 24 cm. ISBN 978-963-971909-5.
Cota: 22699 INA
23. **GANNON, Zoe**
Co-production [Documento electrónico] : the modernisation of public services by staff and users / Zoe Gannon, Neal Lawson. - Ficheiro electrónico textual (1,62 MB). - London : Compass. - 46 p. : il., quadros e figuras.
URL: www.compassonline.org.uk
Cota: E1069 INA

71. **VALLABHANENI, S. Rao**
Corporate management, governance, and ethics best practices / S. Rao Vallabhaneni. - 1st ed. - New Jersey : John Wiley & Sons, 2008. - XX, 430 p. : il., quadros e figuras ; 26 cm. ISBN 978-0-470-11723-1.
Cota: 22107 INA
72. **VAN DOOREN, Wouter**
Performance management in the public sector / Wouter Van Dooren, Geert Bouckaert, John Halligan. - 1st ed. - London ; New York : Routledge, 2010. - IX, 198 p. : il., quadros e figuras ; 24 cm. - (Routledge Masters in Public Management). ISBN 978-0-415-37105-6.
Cota: 22915 INA / 22926 INA

65. **SOARES, Luís Miguel Pereira**
A ética na Administração Pública / Luís Miguel Pereira Soares. - 1ª ed.. - Lisboa : ISCSP, 2008. - 149 p. : il., quadros ; 24 cm. Inclui bibliografia p.143-149. ISBN 978-989-646-007-5.
Cota: 21337 INA
66. **SOLOMON, Jill**
Corporate governance and accountability / Jill Solomon. - 3rd ed. - Chichester : Wiley , 2010. - XXVI, 414 p. : il., quadros e figuras ; 23 cm. Referências bibliográficas p. 373-397. ISBN 978-0-470-69509-8.
Cota: 22890 INA
67. **STEPHENS, Lucie**
Co-production [Documento electrónico] : a manifesto for growing the core economy / Lucie Stephens, Josh Ryan-Collins and David Boyle. - Ficheiro electrónico textual (644 KB). - London : NEF - New Economics Foundation, 2008. - 28 p. : il., quadros e figuras. ISBN 987-1-904882-32-9.
URL: <http://www.neweconomics.org>
Cota: E1042 INA
68. **TOWARD A CULTURE OF CONSEQUENCES**
Toward a culture of consequences : performance-based accountability systems for public services / Brian M. Stecher... [et al.]. - Santa Monica : Rand Corporation, 2010. - XXXV, 235 p. ; 23 cm. Bibliografia p. 217-235. ISBN 978-0-8330-5015-1.
Cota: 23042 INA
69. **TRANSCENDING NEW PUBLIC MANAGEMENT**
Transcending new public management : the transformation of public sector reforms / edited by Tom Christensen, Per Laegreid. - 1st ed. - Aldershot : Ashgate, 2007. - XI, 288 p. : il., quadros ; 24 cm. Inclui referências bibliográficas p. 245-277. ISBN 978-0-7546-7117-6.
Cota: 21196 INA
70. **UNIÃO EUROPEIA. Comissão Europeia. Direcção-Geral - Emprego, Assuntos Sociais e Igualdade de Oportunidades**
Corporate social responsibility [Documento electrónico] : national public policies in the European Union / European Commission. Directorate-General for Employment, Social Affairs and Inclusion ; Jutta Knopf... [et al.]. - Ficheiro electrónico textual (714 KB). - Luxembourg : EUR-OP, 2011. - 80 p. ISBN 978-92-79-19720-8
URL: <http://www.po.camcom.it>
Cota: E1010 INA

24. **GILARDI, Fabrizio**
Delegation in the regulatory state : independent regulatory agencies in Western Europe / Fabrizio Gilardi. - 1st ed. - Cheltenham : Edward Elgar, 2008. - XII, 186 p. : il., quadros e figuras ; 24 cm. Inclui bibliografia p. 155-180. ISBN 978-1-84720-447-9.
Cota: 21395 INA
25. **GOLEMAN, Daniel**
Transparência : como os líderes podem criar uma cultura de sinceridade / Daniel Goleman, Warren Bennis, James O'Toole ; trad. António Carlos Carvalho. - 1ª ed. - Lisboa : Gradiva, 2009. - 131 p. ; 23 cm. - (Economia Aberta ; 2). Título original: Transparency - how leaders create a culture of condor. ISBN 978-989-616-285-6.
Cota: 22695 INA
26. **GOMES, Jorge F.**
Manual de gestão de pessoas e do capital humano / Jorge F. Gomes... [et al.]. - 1ª ed. - Lisboa : Sílabo, 2008. - 877 p. : il., quadros e figuras ; 25 cm. - (Sílabo Gestão). Referências bibliográficas p. 825-877. ISBN 978-972-618-506-2.
Cota: 21911 INA
27. **GRUPO DE TRABALHO CONJUNTO PJ - DGCI - IGF**
Contra a corrupção : integridade e transparência / Grupo de trabalho conjunto PJ - DGCI - IGF. - 1ª ed.. - Lisboa : [S.n.], 2007. - 26 p. : il. ; 30 cm.
Cota: 21291 INA
28. **HOME, Matthew**
Co-production in public service [Documento electrónico] : a new partnership with citizens / Matthew Home, Tom Shirley. - Ficheiro electrónico textual (3,56 MB). - [London] : Cabinet Office, The Strategy Unit, 2009. - 72 p. : il., quadros e figuras. - (Discussion paper)
URL: <http://www.cabinetoffice.gov.uk>
Cota: E1056 INA
29. **INNOVATIONS IN GOVERNMENT**
Innovations in government [Documento electrónico] : international perspectives on civil service reform / Guy Lodge and Susanna Kalitowski. - Ficheiro electrónico textual (260 KB). - London : Institut for Public Policy Research, 2007. - 34 p. Referências bibliográficas p. 32-34.
URL: www.ippr.org
Cota: E158 INA



30. **JOINT LEGISLATIVE COMMITTEE**
Government consolidation and shared services [Documento electrónico] : final report / Joint Legislative Committee . - Ficheiro electrónico textual (429 KB). - [S.l. : s.n.], 2006. - 112 p. : il., quadros e figuras.
URL: <http://www.njleg.state.nj.us>
Cota: E1074 INA
31. **KETELAAR, Anne**
Performance-based arrangements for senior civil servants OECD and other country experiences [Documento electrónico] / Anne Ketelaar, Nick Manning, Edouard Turkisch. - Ficheiro electrónico textual (566 KB). - Paris : OECD, 2007. - 80 p. : il., tabelas e gráficos. - (OECD Working Papers on Public Governance ; 2007/5).
URL: <http://www.oecd.org>
Cota: E251 INA
32. **LOFFLER, Elke**
If you want to go fast, walk alone. If you want to go far, walk together [Documento electrónico] : citizens and the co-production of public services / Elke Loffler, Tony Bovaird, Gregg Van Ryzin. - Ficheiro electrónico textual (770 KB). - Paris : Governance International, 2008. - 48 p. : il., quadros e figuras.
URL: <http://www.govint.org>
Cota: E1058 INA
33. **LOFFLER, Elke**
Why co-production is an important topic for local government [Documento electrónico] / Elke Loffler. - Ficheiro electrónico textual (114 KB). - [S.l.] : LARCI. - 25 p. : il., quadros e figuras. Bibliografia p. 23-25.
URL: <http://www.govint.org>
Cota: E1057 INA
34. **MENZEL, Donald C.**
Ethics moments in government : cases and controversies / Donald C. Menzel. - Boca Raton : CRC Press, 2010. - XXVIII, 269 p. : il., quadros e figuras ; 24 cm. - (American Society for Public Administration books series on Public Administration and Public Policy). Bibliografia p.233-242.
ISBN 978-1-4398-0690-6.
Cota: 23026 INA



59. **RIGHT HERE, RIGHT NOW**
Right here, right now [Documento electrónico] : taking co-production into the mainstream / David Boyle ... [et al.]. - Ficheiro electrónico textual (354 KB). - London : NESTA, 2010. - 24 p. - (Discussion paper). ISBN 978-1-84875-098-2.
URL: <http://www.nesta.org.uk>
Cota: E1055 INA
60. **ROCHA, J. A. Oliveira**
Gestão de recursos humanos na administração pública / J.A. Oliveira Rocha. - 2ª ed. - Lisboa : Escolar, 2007. - 253 p. ; 24 cm. Referências bibliográficas p. 249-253. ISBN 978-972-592-204-0.
Cota: 21249 INA / 20252 INA
61. **ROSE-ACKERMANN, Susan**
Corruption and government : causes, consequences, and reform / Susan Rose-Ackermann. - 1st ed. reprinted . - Cambridge : Cambridge University, 2007. - XIV, 266 p. ; 23 cm. Inclui referências bibliográficas p. 230-252. ISBN 978-0-521-65912-3 .
Cota: 22199 INA
62. **SHARED SERVICES**
Shared services [Documento electrónico] : branch guidance 2008 / UNISON The public service session. - Ficheiro electrónico textual (375 KB). - London : UNISON, 2008. - 40 p. : il., quadros e figuras.
URL: <http://www.unison.org.uk/acrobat/17275.pdf>
Cota: E1076 INA
63. **SILVESTRE, Hugo Consciência**
Gestão pública : modelos de prestação no serviço público / Hugo Consciência Silvestre. - 1ª ed. - Lisboa : Escolar , 2010. - XVI, 282 p. : il., gráficos e quadros ; 24 cm. Referências bibliográficas p. 253-282. ISBN 978-972-592-2590.
Cota: 22511 INA
64. **SLAY, Julia**
In this together [Documento electrónico] : building knowledge about co-production / Julia Slay and Ben Robinson. - Ficheiro electrónico textual (409 KB). - London : NEF - New Economics Foundation, 2011. - 32 p. : il., figuras. - (Social Policy). ISBN 987-1-904882-97-8
URL: <http://www.neweconomics.org>
Cota: E1043 INA

53. **REASSERTING THE PUBLIC IN PUBLIC SERVICES**
Reasserting the public in public services : new public management reforms / ed. M. Ramesh, Eduardo Araral Jr., Xun Wu. - 1st ed. - London ; New York : Routledge, 2010. - XII, 228 p. : il., quadros e figuras ; 24 cm. ISBN 978-0-45-54739-0.
Cota: 22711 INA
54. **REGULATION THROUGH AGENCIES IN THE EU**
Regulation through agencies in the EU / edited by Damien Geradin, Rodolphe Muñoz, Nicolas Petit. - 1st ed. - Cheltenham : Edward Elgar, 2005. - X, 280 p. : il., quadros e figuras ; 24 cm. ISBN 1-84542-267-8.
Cota: 21393 INA
55. **REGULATORY IMPACT ASSESSMENT**
Regulatory impact assessment : towards better regulation? / edited by Colin Kirkpatrick, David Parker. - 1st ed. - Cheltenham : Edward Elgar, 2007. - XI, 286 p. : il., quadros e figuras ; 24 cm. - (The CRC Series on Competition, Regulation and Development). ISBN 978-1-84542-412-1.
Cota: 21394 INA
56. **REGULATORY INNOVATION**
Regulatory innovation : a comparative analysis / edited by Julia Black, Martin Lodge, Mark Thatcher. - 1st ed. - Cheltenham : Edward Elgar, 2005. - X, 230 p. : quadros ; 24 cm. Inclui referências bibliográficas p. 198-217. ISBN 1-84720-195-4.
Cota: 21396 INA
57. **REINO UNIDO. Centre for Public Scrutiny**
Accountability works! [Documento electrónico] / Centre for Public Scrutiny. - Ficheiro electrónico textual (2,75 MB). - London : CPS, 2010. - 32 p. : il., quadros e figuras.
URL: <http://www.cfps.org.uk>
Cota: E817 INA
58. **REINO UNIDO. Cabinet Office**
Eliminating public sector fraud [Documento electrónico] : The counter fraud taskforce interim report / Cabinet Office. - Ficheiro electrónico textual (542 KB). - [S.l.] : Cabinet Office, [2011]. - 22 p. : il., quadros e figuras.
URL: <http://www.cabinetoffice.gov.uk>
Cota: E1081 INA

35. **MOREIRA, José Manuel**
Ética, democracia e Estado : para uma nova cultura da administração pública / José Manuel Moreira. - Cascais : Principia, 2002. - 171 p. ; 24 cm. ISBN 972-8500-79-3.
Cota: 18257 INA /18312 INA
36. **OCDE**
Accountability and transparency : a guide for state ownership / Organisation for Economic Co-operation and Development. - 1st ed. - Paris : OECD, 2010. - 128 p. : il., quadros ; 27 cm. - (Corporate governance). ISBN 978-92-64-056633.
Cota: 22520 INA
37. **OCDE**
Bribery in public procurement [Documento electrónico] : methods, actors and counter-measures / Organisation for Economic Co-Operation and Development. - Ficheiro electrónico textual (629 KB). - Paris : OECD, 2007. - 107 p. : il. ISBN 978-92-64-01394-0.
URL: <http://www.oecdbookshop.org>
Cota: E151 INA
38. **OCDE**
Fighting corruption and promoting integrity in public procurement / Organisation for Economic Co-Operation and Development. - 1st ed. - Paris : OECD, 2005. - 298 p. : il., quadros e figuras ; 27 cm. ISBN 92-64-01399-7.
Cota: 20094 INA
39. **OCDE**
Government at a glance 2011 [Documento electrónico] / Organisation for Economic Co-Operation and Development. - Ficheiro electrónico textual (3,18 MB). - Paris : OECD, 2011. - 268 p. Inclui bibliografia p.263-266. ISBN 978-92-64-09658-5.
URL: <http://www.oecd-ilibrary.org>
Cota: E1007 INA
40. **OCDE**
Together for better public services [Documento electrónico] : partnering with citizens and civil society / OCDE. - Ficheiro electrónico textual (1,25 MB). - Paris : OCDE, 2011. - 83 p. Inclui bibliografia p.74-79.
URL: <http://www.oecd-ilibrary.org>
Cota: E1067 INA

41. **OCDE**
Value for money in government [Documento electrónico] : Public Administration after new public management / Organisation for Economic Co-Operation and Development. - Ficheiro electrónico textual (850 KB). - Paris : OECD, 2010. - 116 p. : quadros e gráficos. ISBN 978-92-64-08643-2.
[URL: http://www.oecdbookshop.org](http://www.oecdbookshop.org)
Cota: E868 INA
42. **OCDE**
Why is administrative simplification so complicated ? [Documento electrónico] : looking beyond 2010 / Organisation for Economic Co-Operation and Development. - Ficheiro electrónico textual (4 MB). - Paris : OECD, 2010. - 141 p. : il., gráficos e figuras. - (Cutting red tape). Inclui bibliografia p. 135-136. ISBN 978-92-64-08973-0.
[URL: www.sourceoecd.org](http://www.sourceoecd.org)
Cota: E978 INA
43. **ONGARO, Edoardo**
Public management reform and modernization : trajectories of administrative change in Italy, France, Greece, Portugal and Spain / Edoardo Ongaro. - Cheltenham : Edward Elgar, 2009. - XIV, 316 p. : il., quadros e tabelas ; 24 cm. Referências bibliográficas p. 281-304. ISBN 978-1-84720-810-1.
Cota: 22522 INA / 22769 INA
44. **OPEN GOVERNMENT**
Open government : collaboration, transparency, and participation in practice / ed. Daniel Lathrop, Laurel Ruma. - 1st ed. - Sebastopol ; Cambridge : O'Reilly, 2010. - XXV, 402 p. : il., quadros e figuras ; 24 cm. ISBN 978-0-596-80435-0.
Cota: 22702 INA
45. **PARADOXES OF MODERNIZATION**
Paradoxes of modernization : unintended consequences of public policy reform / ed. Helen Margetts, Perri 6, and Christopher Hood. - 1st ed. - Oxford : Oxford University Press, 2010. - XV, 272 p. : il., quadros e gráficos ; 24 cm. Inclui bibliografia p. 237-262. ISBN 978-0-19-957354-7.
Cota: 23016 INA
46. **PERFORMANCE ACCOUNTABILITY AND COMBATING CORRUPTION**
Performance accountability and combating corruption [Documento electrónico] / edited by Anwar Shah . - Ficheiro electrónico textual (1,78 MB). - Washington, D. C. : The World Bank, 2007. - 450 p. : il., quadros e figuras. - (Public Sector Governance and Accountability). ISBN 978-0-8213-6942-3
[URL: www.worldbank.org](http://www.worldbank.org)
Cota: E187 INA

47. **PERFORMANCE MEASUREMENT AND MANAGEMENT CONTROL**
Performance measurement and management control : innovative concepts and practices / ed. Marc J. Epstein, Jean-François Manzoni, António Davila. - 1st ed. - Bingley : Emerald Group Publishing Ltd., 2010. - XIV, 527 p. : il., quadros e figuras ; 24 cm. - (Studies in Managerial and Financial Accounting ; 20). Referências bibliográficas p. 522-527. ISBN 978-1-84950-724-0.
Cota: 22720 INA
48. **PORTUGAL. Leis, decretos etc.**
Novo estatuto da função pública : na sequência da reforma da administração pública (colectânea de legislação) / compil. Francisco Pimentel. - Coimbra : Almedina, 2010. - 854 p. ; 24 cm. - (Colectâneas de Legislação). ISBN 978-972-40-4087-5.
Cota: 23005 INA
49. **PORTUGAL. Ministério das Finanças e da Administração Pública**
Serviços partilhados [Documento electrónico] / Ministério das Finanças e Administração Pública. - Ficheiro electrónico textual (384 KB). - Lisboa : MFAP, 2006. - 39 p. : il., tabelas e gráficos.
[URL: http://www.min-financas.pt](http://www.min-financas.pt)
Cota: E619 INA
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